

Warranty - return procedure

General:

- At all times Aircontrol Automotive reserves the right to deviate from the standard warranty procedure as described on this page.
- A warranty shipment without prior approval, through an RMA form provided by Aircontrol Automotive, will be refused.
- Send the item to the visiting address and not to the postal address.

Method:

- To return the part (s), complete the "[Return request Parts form](#)". For a warranty, complete the "[warranty request form](#)". Mail the fully completed form to Aircontrol Automotive. We will judge the return or warranty request and provide you with an RMA form upon approval.
- PLEASE NOTE: Return shipments must be notified within 4 weeks of the date of receipt.
- Stick a copy of the RMA form clearly visible on the box.
- Add a copy invoice for returns Add a copy of the invoice and a repair invoice to the warranty. The item (s) must be packed in genuine box and be provided with a Aircontrol Automotive partnumber.
- Send the part to the visiting address. **Don't use the PO box.**

PAY ATTENTION: A warranty shipment without prior approval, through an RMA form provided by Aircontrol Automotive, will be refused.

Remarks:

- To be eligible for warranty, you must have met your payment relief.
- The warranty-period for a replacement part starts on the invoice date and ends 12 months later.
- Disassembly and assembly costs that arise as a result of the warranty component to be replaced are not covered by the warranty procedure.
- Aircontrol Automotive secures that if a defect occurs within the warranty period as a result of a material and / or manufacturing failure, a replacement part will be sent free of charge within 4 weeks.
- If a defect occurs, this must be notified immediately to Aircontrol Automotive.

A/C Compressor Installation and Warranty Requirements

1. Please install you Aircontrol compressor according to the vehicle manufacturer's recommended instructions and technical bulletins.
2. Please inspect and determine the cause of damage to the old compressor before installing your new Aircontrol compressor. Please be sure to replace any defective parts to prevent the new compressor from premature failure.
3. Before installing the new compressor, you must remove contaminants and extraneous components from the cooling system with an approved flush solvent.
4. In case of contaminated systems with parallel flow condensor, the condenser must also be replaced.
5. After dismounting the damaged compressor, always remember to cap the fittings to protect the A/C system from moisture and dust.
6. When replacing the compressor, remember to replace the dryer, expansion valve and new o-rings suitable for the coolant.
7. Fill with the additional oil quantity and oil type as required from the vehicle manufacturer. Please be careful not to combine the different kind of oil types.
8. Rotate the compressor at least 10 revolutions prior to installation to clear the oil from the cylinders. To prevent any damage to the clutch, use specialized tools for rotating the compressor.
9. Following the installation of the compressor, the A/C system must be cleared for moisture and air to prevent the system from malfunctioning. After draining, refill the coolant circuit with the specified amount of coolant. Only use recommended and approved refrigerant as coolant for the A/C system.
10. After installation, please make sure that the A/C system is properly sealed and functioning correctly.
11. Aircontrol cannot be held responsible for any defects that occur from non-conformance to these installation instructions.

Guarantee handling:

Aircontrol Automotive strives to ensure that after the warehouse has received the defective part, the analysis of the parts up to and including the preparation of the credit invoice, takes no longer than 6 weeks to complete. This is only possible when all warranty procedure requirements have been met.

Financial compensation:

Aircontrol Automotive proceeds to full compensation for warehouse errors or webshop errors. In all other cases, 10% of the net invoice value will be deducted and the transport costs involved will be for the account of the customer.